



PrairieCat

STRATEGIC PLAN
FY2022 - FY2024

Vision: To satisfy individual and library needs through equitably shared resources.

Mission: We engage members in sharing resources effectively and equitably, expanding the quality and quantity of information accessible to our library users.



ENGAGEMENT

Members are actively engaged at all levels, which creates connections and advances the organization.

GOALS

- Members feel informed and connected through targeted communications.
- Members have strong relationships through personal connections and peer networks.
- Members are empowered, feel valued, and actively participate.



GOVERNANCE

Leadership is transparent, responsive, innovative, and accountable.

GOALS

- PrairieCat is sustainable and continues to pursue organizational growth and independence.
- PrairieCat has a learning culture supported by continuous improvement.
- PrairieCat is innovative and creates an inspiring vision for members.



TRAINING

Learning opportunities equip members to provide excellent service to end users.

GOALS

- Training opportunities are well advertised and materials are easily accessible.
- A mix of training and continuing education is provided to enhance member knowledge.
- Training content and materials are regularly evaluated to ensure their quality and effectiveness.



END USER EXPERIENCE

Members are supported in their efforts to provide exceptional service to end users.

GOALS

- Services are focused on meeting user needs and improving user engagement.
- PrairieCat seeks opportunities to enhance services to further meet the needs of diverse users.
- PrairieCat pursues vendor relationships to offer expanded services to end users.