Hello ,

I’m reaching out to acknowledge that I understand how things can sometimes get out of control. We’re so happy you chose to borrow one of our new Chromebooks or Hot Spots. The grants we received to make this happen were hard-won in the effort to minimize how the Pandemic negatively affected people here in Rockford. We feel deeply about how access to equipment like this can transform someone’s life for the better. Right now, you still have one of our devices though it is past the due date and likely blocked from usage.

I’d like to ask you on behalf of the next person in need of this device to return it to one of our library locations so that it can be put back into service again. Whatever the situation you find yourself in, lack of time, transportation, or even damage or loss, the best choice is to contact us today. Call me, email me, or come to the Montague Branch Library location and I’ll work with you to minimize the financial consequences that holding on to a nonfunctional device might cause.

Thank you for using the Rockford Public Library!

Sincerely,

Aaron A. Carlin

Montague & Special Projects Manager

Outreach, & Maker Lab

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