

# CUSTOMER SERVICE FOR THE FRONTLINE

## SEPTEMBER 10, 2024

### 10:00 AM - 12:00 PM



**South Holland Public Library**  
16250 Wausau Avenue South Holland, IL 60473

Join us for a whole new season of ATLAS workshops for your Library staff, managers, trustees and friends groups.

Welcome to Customer Service for the Frontline! Join us at the South Holland Public Library for a morning of empowerment. Join Regina Townsend, Head of Youth Services as she gets you energized for the seasons ahead.

Learn valuable skills and strategies to enhance your interactions with customers and leave a lasting impression. This workshop is perfect for your frontline Library staff, or really anyone that can use a little refresher. Don't miss out on this opportunity to level up your Library's customer service toolbox!

Ticket price includes a light breakfast and refreshments.

**The cost is \$20 for ATLAS members. \$25 for non members.**  
Eventbrite Registration fees not included.

Payments can be made online, via EventBrite, or by scanning our QR Code or membership forms and payment may be mailed to the ATLAS Treasurer at:

**By mail:**

ATLAS c/o Nikeda Webb

**Matteson Area Public Library District**

801 School Ave, Matteson, IL 60443

**Pay Online:**

[Click Here](#) or [QR Scan](#)



Library Name:

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Library Address:

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Library Director:

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Email:

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Phone Number:

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Customer Service September 10, 2024