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## Resource Sharing Summit: Patron Behavior Policy and Best Practices

Tuesday, May 5, 2026 – 10:00 a.m. – 2:30 p.m.

DeKalb Public Library – Yusunas Meeting Room

| AGENDA                  |   |
|-------------------------|---|
| 10:00 a.m. – 10:15 a.m. | Welcome and Icebreaker  |
| 10:15 – 11:00 a.m.      | Anne M. Skrodzki, Partner, Klein, Thorpe & Jenkins <ul style="list-style-type: none"><li>• Patron Behavior Policy Best Practices</li><li>• Q&amp;A</li></ul>  |
| 11:00 – 11:10 a.m.      | 10-Minute Break   |
| 11:10 a.m. - Noon       | Library panel conversation with Anne M. Skrodzki<br><br>Topics: <ul style="list-style-type: none"><li>• Patron behavior policy development process</li><li>• Policy implementation – training and practice</li><li>• Barriers to effective implementation</li></ul>   |
| 12:00 – 12:30 p.m.      | Share Your Policy – Table Discussions   |
| 12:30 – 1:00 p.m.       | Lunch   |
| 1:00 – 2:30 p.m.        | <b>Speaker: Jessica Walker, Rosecrance</b><br><br>Jessica Walker, QMHP<br>Pronouns: she/her/hers<br><br>Staff Educator<br><br>Rosecrance Behavioral Health<br>2340 S Des Plaines River Rd.<br>Des Plaines, IL 60018<br>Phone: 815-387-5695<br>Email: <a href="mailto:jeswalker@rosecrance.org">jeswalker@rosecrance.org</a> |